

# Our **consulting** services include all dimensions of the Change Performance Indicators (1/2)

## Strategy, i. e.

- Development of Vision
- Development of Strategy
- Introduction to Management Objectives



## Steering Instruments, i. e.

- Balanced Scorecard
- Controlling Systems
- Customer Survey
- Employee Surveys
- EFQM-Audit



## Processes, i. e.

- Process optimisation and re-engineering
- E-Business
- Project Management
- Knowledge Management
- Innovation Management
- Quality Management (EFQM, KVP, etc.)



# Our **consulting** services include all dimensions of the Change Performance Indicators (2/2)

## Structure, i. e.

- Restructuring
- Employee and Management Development Systems
- Salary and Incentive Systems (Total Compensation System)



## Abilities and Behaviour, i.e.

- Team building, Team development, Team Exam
- Conception and Execution of Assessment Centres
- Management Potential Analysis of Employees
- Personnel Development Concepts
- Construction of Competence Profiles
- Psycho-didactic Rollout Concepts
- Customer Orientation



## Identity and Values, i.e.

- Cultural Change
- Development of Philosophy  
(Company, Management and Employee Philosophy)
- Conflict Resolution within Groups
- Post Merger Integration

